

VoIP Solutions

EnTelegent | Voice Services



EnTelegent VoIP solutions leverage the power of broadband technology to deliver business grade voice solutions. EnTelegent enables business customers to transform enterprise communication environments. Whether it's getting the most out of current equipment or managing a technology upgrade, there is an EnTelegent solution for your business.

SERVICES

IP Business Line

- **UNLIMITED Local and Domestic LD Calling**
- Digital voice business line
- Business line replacement service
- Delivered over broadband facilities
- Use existing analog or digital telephones
- Includes basic calling features

IP-PRI

- **Flat Rate Nationwide**
- 23 Digital voice business trunks
- Alternative to traditional PRI service
- Delivered over broadband facilities

SIP Trunk

- **Measured Rate | UNLIMITED Local Calling**
- Digital voice business trunk
- Alternative to traditional PBX telephone trunks
- Delivered over broadband facilities

EnTelegent can assist in getting you to a launch point to migrate to your next generation communication solution. We can handle the logistics of taking you from here to there... we can even help you define what here is, and what it looks like!

EnTelegent | Multi-location Experts

*Broadband circuit and any associated equipment sold separately.

SUPPORT

VoIP Migration Support

Let us handle the coordination and implementation of your migration to VoIP services.

PMO

Leverage the EnTelegent Program Management Office (PMO) to insure a successful service migration.

Audit/Inventory

EnTelegent will define your current telecom environment and create an asset inventory.

Order Management

EnTelegent will manage order, port, install and disconnect activity associated with service migration.



ENTELEGENT
SOLUTIONS
Any Service | Anywhere

IP Business Line

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The EnTelegent IP Business Line is the perfect replacement for your current analog business lines. Leverage the power of IP and broadband to reduce your cost.

The EnTelegent Advantage

Each IP Business Line includes:

- One (1) DID number.
- **FREE** local calling.
- **UNLIMITED** Domestic Long Distance calling.

Free on-net calling

- Calls between locations and calls between HQ and remote locations are always free, regardless of locale.

e911

- 911 service provided for each location.

Inbound call management

- Multi-line call appearances on each phone.
- Calls in excess of number of programmed lines can be queued or offered an announcement/voice mail option.
- Hunting: Can be configured as group ring or sequential ring.
- Caller ID.

Long Distance / International Call Management

- International Calling is blocked by default and can be enabled.

*Broadband circuit and any associated equipment sold separately.

Included Features

Call Forward

- Forward all calls, busy calls or no-answer calls to a designated number.

Call Transfer

- Transfer calls internally, between offices or anywhere in the United States and Canada, including cell phones.

Conference Calling

- 3 party conferencing available on every phone in the office - conference with other company offices and external locations.

Speed Dial

- 8 quick speed dials you access by pressing a single button (2-9)
- 100 speed dials utilizing *75 plus two digits (00-99)

Optional Features

Voicemail option

- Individual mailboxes with message retrieval via handset or delivered via email to any number of addresses.

800 Toll Free Service

- Have a toll free number ring to your IP Business Line.

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