



CASE STUDY MINI

MNS Monitoring

Ensuring Absolute Business Continuity for the Healthcare Industry



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Overview

A Medical Laboratory Support Service was unhappy with their previous provider for monitoring their firewalls, servers, and switches.



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Challenge

They wanted a single portal for real-time stats and customized alerts for specific parameters.



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Solution

EnTelegent Solutions provided Managed WAN Plus and Zenoss® Managed WAN Plus with 24/7/365 Proactive Monitoring, a comprehensive customer portal, and open API.



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Result

- Simplified network visibility and insights provided proactively.
- The Client now has a robust monitoring and alerting solution with a single portal and granular reporting.
- A savings of over 30% compared to their former service provider.



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Feedback

"EnTelegent's depth of reporting and alerting capabilities were exactly the robust features the client needed, and the savings were substantial."
- EnTelegent Partner, Midwest

Rely on EnTelegent Solutions' MNS Monitoring to secure your workflow.