



# CASE STUDY MINI

*SD-WAN & Managed Infrastructure,  
EnVision Life Cycle Management, Connectivity*

## A Wellness Retailer Gets A Boost From an MSP Supplement



01

### Overview

A US-based health supplement retailer with offshore locations already partnering with an MSP wanted to supplement the MSP's capabilities to achieve better service, network visibility and reduce complexity.



02

### Challenge

The Client required comprehensive information on their service environment and had limited internal resources for support. They wanted to:

- Deploy a scalable SD-WAN to support retail operations.
- Outsource Network, Field, and International Services
- Improve visibility, provide solid analytics, and eliminate daily support requirements.



03

### Solution

- EnTelegent built a centralized inventory of the Client's wireline telecom assets within the Entele-Source portal.
- Installed Connectivity services and SD-WAN routers and switches and now proactively monitors and manages all aspects of the solution through a secure, integrated web portal featuring a user-friendly dashboard and robust reporting capabilities.
- EnTelegent consolidated all billing to a single invoice reducing the burden on the Client's Accounts Payable department.

**Count on EnTelegent to help where and when needed,  
from stand-alone to comprehensive solutions.**