



CASE STUDY

A Transportation Company Gains Speed, Flexibility, and Savings.

THE CHALLENGES

A premier cargo transportation company specializing in transferring frozen goods from coast to coast needed to improve its technology environment to serve its customers better.

- The client was transitioning out of MPLS to an SD-WAN solution provided and supported by their IT Group.
- They needed faster, more flexible Connectivity for 23 locations.
- They also required Ping and Remediation Managed Services Monitoring for their Dedicated Fiber (DIA) and Broadband.
- Single-source billing, management, and inventory were very important.

SOLUTIONS PROVIDED

- Connectivity - EnTelegent Solutions provided DIA, Broadband, and/or High-Capacity LTE through Universal Connect vSim Enterprise Routers and Connectivity bundles for 23 locations.
- Managed Network Monitoring - We also provided Proactive Circuit Ping Monitoring and Remediation, which includes 24/7/365 Monitoring via ICMP Ping, Fault Detection, and Automatic Customer Notification via email, plus access to our secure web portal's Trouble Ticketing System and Incident Resolutions.

BENEFITS REALIZED

1. A cost reduction of over \$15,000/month (54%).
2. A single-source solution for faster, more reliable Connectivity and Managed Network Monitoring that provided visibility, control, and one dependable resource to contact for remediation.

AT A GLANCE

Solution Mix

- **Connectivity (DIA, Broadband, and/or High-Capacity LTE**
- **Universal Connect vSIM Enterprise**
- **Managed Network Monitoring**

Benefits

- **\$15k+/Month (54%) Saved!**
- **Faster, More Reliable Connectivity.**
- **Visibility, Control, and One Dedicated Resource for Troubleshooting and Remediation.**



"One portal to view - One call to make - one company to trust...EnTelegent made this easy."

*EnTelegent Customer, VP of IT
- Midwest*



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