



ENVISION LIFE CYCLE MANAGEMENT SERVICE DESCRIPTION

FEATURES & BENEFITS	WIRELINE EXPENSE & ACTIVITY MGT.		WIRELESS EXPENSE & ACTIVITY MGT. MOBILE DEVICE SERVICES			
	ENVISION COMPLETE	ENVISION BASIC	MDM+ MDS + WEM BUNDLE	MDS + WEM BUNDLE	ENVISION MDS	ENVISION WEM
	SKU# ENVISCOMP	SKU# ENVISBAS	SKU# ENVBUND3	SKU# ENVBUND1	SKU# ENVMDS1	SKU# ENVWEM1
CENTRALIZED INVENTORY •Creates Easy-to-Source, Actionable Data for Quoting Purposes •Enables Fast, Efficient Help Desk Support, MACD and New Service Orders	√	√	√	√	√	√
CARRIER & SERVICE CONSOLIDATION •Reduces Complexity •Streamlines Management •Enables Service Migration/ Upgrades (VoIP, SD-WAN, etc.)	√	√	√	√	√	√
INVOICE CONSOLIDATION & PAYMENT •Reduces All Carrier Bills to a Single Invoice •Includes Reconciliation, Dispute and Overbill Remediation •Ensures Accurate, Timely Payment Processing •Site and GL Coding Options Available	√	√	√	√	N/A	√
SECURE WEB PORTAL •User-Friendly Dashboard Provides 24/7/365 Online Access to: Inventory, Billing, Service Environment, and Reporting Data	√	√	√	√	√	√
REPORTING •Instant Access to 60+ Standard Reports with Custom Options Available •Regular Quarterly Reporting Provided by EnTelegent Highlights Savings, Credit Recoveries, Ongoing Cost Reductions and Service Optimization Opportunities	√	√	√	√	√	√
COST OPTIMIZATION •Early ROI •Ongoing Savings •Better Visibility/Control for IT/Finance •Opportunity to Reinvest Savings in New Tech	√	√	√	√	N/A	√
MACD •All Move, Add, Change and Delete Requests are Managed by EnTelegent for any Third-Party Service Provider •Frees Up Your IT Resources •Inventory Records Update as MACD Orders are Completed	√	N/A	√	√	√	N/A
CENTRALIZED HELP DESK •One Number to Call for All Service-Related Issues •Concierge Customer Care (New Services, MACD and Escalations) •US Based Network Operations Center/US Based Support •24/7/365 Direct Access to Tier II Support	√	N/A	√	√	√	N/A
MDM SERVICES •Management of Client's 3rd Party MDM Software	N/A	N/A	√	N/A	N/A	N/A